

Out of Stock Notification extension for Magento2

User Guide

version 1.0

Contents

1. Introduction3

2. Installation3

 2.1. System Requirements3

 2.2. Installation.....3

 2.3. License.....3

3. How to Use.....4

 3.1. Settings.....4

 3.1.1 General Settings4

 3.2 Out Of Stock Notifications on Frontend5

 3.2.1 Out of Stock Notification on Customer Dashboard6

 3.3 Out of Stock Notifications in Backend7

 3.4 Out of Stock Notifications in Email8

1. Introduction

The document is a User Guide for extension **Out of Stock Notification** created for Magento2 websites. It describes the extension functionality and provides some tips for a quick start.

Official page - <https://www.itoris.com/magento-2-out-of-stock-notification.html>

The purpose of the Out of Stock Notification extension for Magento 2 is to allow guests and customers to subscribe to the out of stock products and notify subscribers about the back in stock products. The email box is available on each product page.

The extension allows to choose senders and provides the default "Out of Stock Notification" email template available for the customization. Admin is able to track the out of stock subscriptions per customer as well as unsubscribe them from the particular products. Customers can also view and manage the subscriptions on the account dashboard.

2. Installation

2.1. System Requirements

The extension requires Magento 2.x

2.2. Installation

The extension is provided as a .zip archive with the source code and the installation instructions.

Unpack the source code into **/app/code/Itoris/Itoris_OutOfStockNotification/** folder on your server. And run the following commands in the SSH console:

```
php bin/magento module:enable --clear-static-content Itoris_OutOfStockNotification
php bin/magento setup:upgrade
```

Then log into Magento backend and flush cache in **System -> Cache Management -> Flush Magento Cache**

If you experience any issues with the extension installation please contact us here -

<https://www.itoris.com/contact-us.html>

2.3. License

The extension has full open source code. One license/purchase can be used on a single production Magento2 website and its development instances. The extension can be customized for the license owner needs. Redistribution of the extension or its parts is not allowed. Please read more details here -

<https://www.itoris.com/magento-extensions-license.html>



3. How to Use

3.1. Settings

3.1.1 General Settings

The general settings are configured generally or per store view following: **STORES > Settings > Configuration > ITORIS EXTENSIONS > Out of Stock Notification**.

The cron job is to be configured to make email alerts be sent automatically at 3 AM daily. Please refer to the Magento 2 documentation to configure the cron job for your site.

The screenshot shows the Magento 2 Configuration page. On the left is a sidebar with navigation icons for Dashboard, Sales, Products, Customers, Marketing, Content, Reports, Stores (highlighted with a red box), System, and Find Partners & Extensions. The main content area is titled 'Configuration' and shows the 'Store View: Default Config' dropdown. Below this is a 'Save Config' button. The left sidebar of the configuration page lists categories: GENERAL, ITORIS EXTENSIONS (expanded), CATALOG, CUSTOMERS, SALES, SERVICES, and ADVANCED. Under 'ITORIS EXTENSIONS', 'General Settings' is expanded, and 'Out of Stock Notification' is highlighted with a red box. The settings for 'Out of Stock Notification' are: 'Extension Enabled' (Yes), 'Alert Template Sender' (Owner), and 'Alert Email Template' (Out of Stock Alert (Default)).

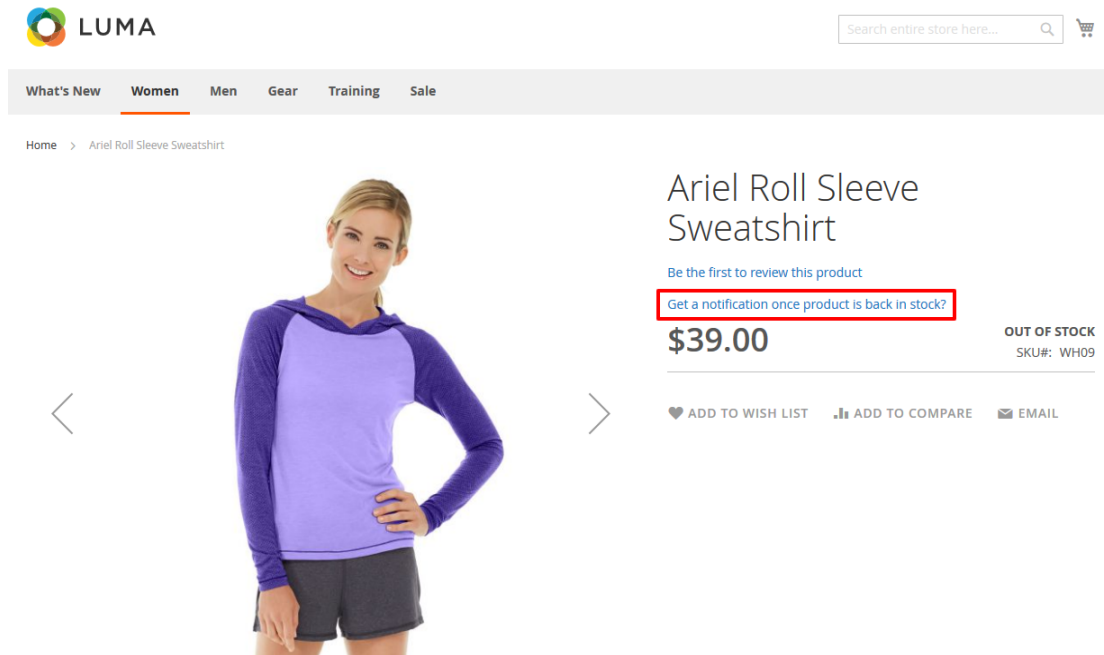
Extension enabled – enables or disables the extension functionality.

Alert Template Sender – sends email alerts from the specified senders such as Owner, Sales, Customer Support, Custom 1, Custom 2.

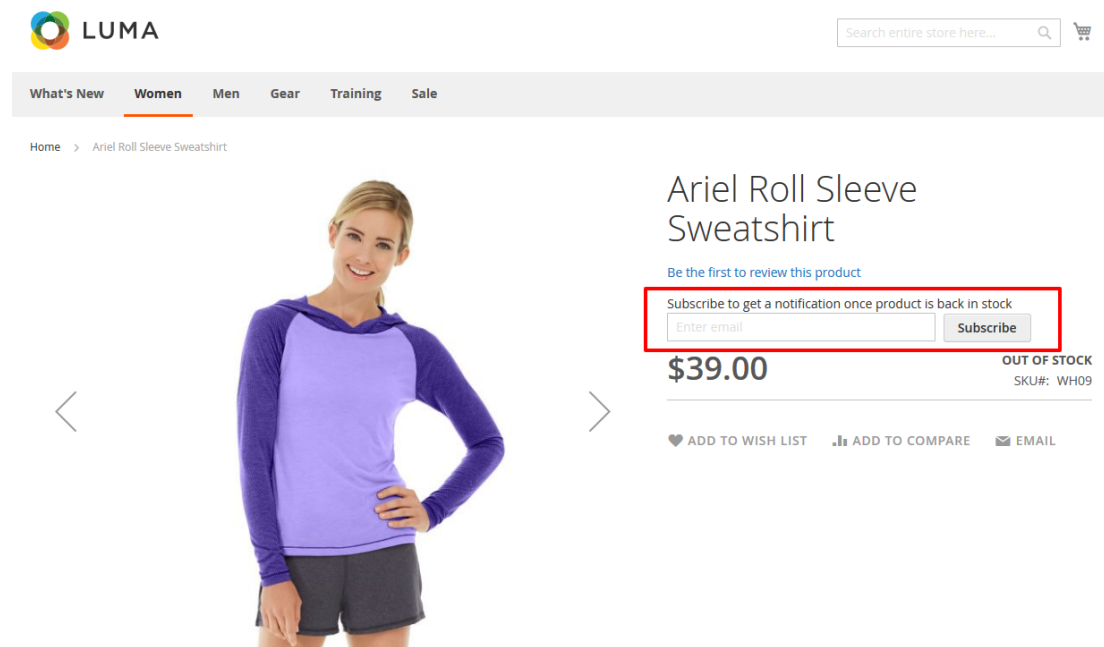
Alert Email Template – defines the email template to be sent. The "**Out of Stock Alert**" template is chosen by default.

3.2 Out Of Stock Notifications on Frontend

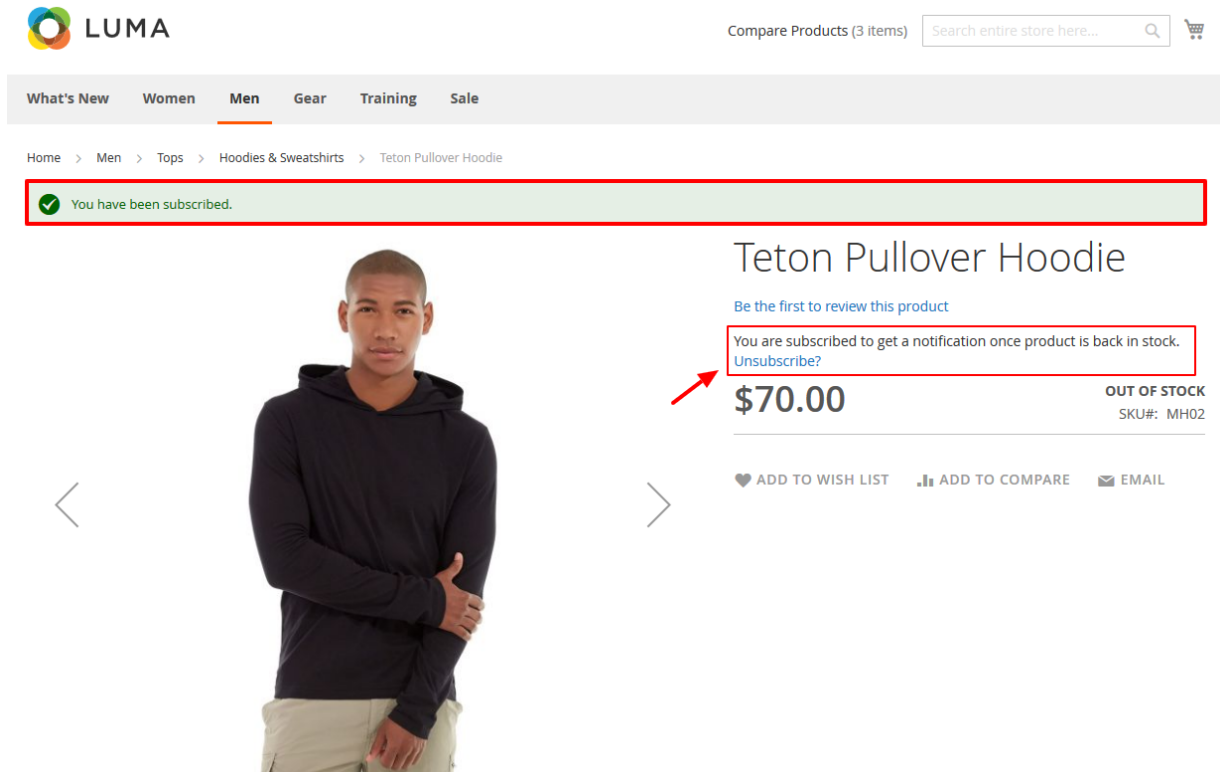
Both guests and customers can subscribe to the "In Stock" alerts via the email box shown on each product page. If customers are not logged in and the product is out of stock link "**Get a notification once product is back in stock?**" is available.



A not logged in guest can enter the email in the input box to be notified about the back in stock product and click the "**Subscribe**" link. If the guest subscribes to the same product twice the entered email will be saved in the database and the error message "**You are already subscribed**" will appear.



If the logged in customer is already subscribed to the email alerts message "**You have been subscribed**" and link "**Unsubscribe?**" are shown. Once the customer is unsubscribed the message will appear "**You have been unsubscribed**".



3.2.1 Out of Stock Notification on Customer Dashboard

Customers can track and unsubscribe from the notifications if there are any subscriptions to the out of stock products following **Account Dashboard > My Out of Stock Alerts**.

All subscriptions are listed in the table with the following columns:

Created – displays the date when the customer subscribed to products.

Product Name – specifies the product the customer subscribed to. The product name is linked to the product page.

Current Stock Status – allows to track the product's current stock status - In Stock or Out of Stock.

Action – allows to unsubscribe from the chosen product.

Welcome, Liam! Liam Miller ▾

What's New Women Men Gear Training Sale

Account Dashboard

Account Information

Address Book

My Orders

My Downloadable Products

Stored Payment Methods

Newsletter Subscriptions

Billing Agreements

My Product Reviews

My Wish List

My Out of Stock Alerts

My Out of Stock Alerts

Created	Product Name	Current Stock Status	
1/10/18	Joust Duffle Bag	Out of Stock	Unsubscribe
1/10/18	Affirm Water Bottle	In Stock	Unsubscribe
1/10/18	Sprite Foam Roller	Out of Stock	Unsubscribe
1/10/18	Endurance Watch	In Stock	Unsubscribe
1/10/18	Teton Pullover Hoodie	Out of Stock	Unsubscribe

5 item(s)

3.3 Out of Stock Notifications in Backend

You are able to manage the customers' subscriptions in the customer profile from backend following **CUSTOMERS > All Customers > {customer} > CUSTOMER INFORMATION > Out of Stock Alerts**.

You can enter the specific values on the top of each column to filter necessary subscriptions.

The table provides the following columns:

ID – specifies the product ID.

Created – displays the date when the customer subscribed to products.

Product Name – specifies the product the customer subscribed to. The product name is linked to the product page.

Current Stock Status – allows to track the product's current stock status - In Stock or Out of Stock.

Action – allows to unsubscribe the customer from the chosen product.

- DASHBOARD
- SALES
- PRODUCTS
- CUSTOMERS
- MARKETING
- CONTENT
- REPORTS
- STORES
- SYSTEM
- FIND PARTNERS & EXTENSIONS

Liam Miller

Back
Delete Customer
Reset
Create Order
Reset Password
Force Sign-In
Save and Continue Edit
Save Customer

CUSTOMER INFORMATION

- Customer View
- Account Information
- Addresses
- Out of Stock Alerts**
- Orders
- Billing Agreements
- Newsletter

Search Reset Filter 5 records found

20 per page 1 of 1

ID	Created	Product	Current Stock Status	Action
From	From			
To	To			
83	Jan 10, 2018	Teton Pullover Hoodie	Out of Stock	Unsubscribe
37	Jan 10, 2018	Endurance Watch	In Stock	Unsubscribe
22	Jan 10, 2018	Sprite Foam Roller	Out of Stock	Unsubscribe
15	Jan 10, 2018	Affirm Water Bottle	In Stock	Unsubscribe
1	Jan 10, 2018	Joust Duffie Bag	Out of Stock	Unsubscribe

3.4 Out of Stock Notifications in Email

After the product is available in stock both guests and customers receive the email alert with the following message:

Gmail

COMPOSE

Inbox

Starred

Sent Mail

Drafts

More

Liam

+

No recent chats

Start a new one

Hello Liam Miller,

Product Affirm Water Bottle is back in stock now! Please find the product following <http://www.mystore.com/affirm-water-bottle.html>. You have received the notification because you are subscribed for our "out of stock" alerts. You can manage all your subscriptions on [Dashboard](#). Or use the following link to [unsubscribe](#) from this alert now.

Thank you,
Default Store View Customer Care

[About Us](#)
[Customer Service](#)

Click here to [Reply](#) or [Forward](#)