

# **IToris Partner API**

## **User Manual**

version 1.1

**IToris**

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## 1. Introduction

### 1.1. How It Works

This document is a **User Manual** for the partnership (reseller) program, provided by IToris.

The program allows IToris partners re-selling Magento extensions developed by IToris. The purchase will be available directly from the partners' websites (built on Magento).

To start participating in the program:

1. Read and agree to the Terms and Conditions.
2. Put initial payment on your balance which you will use for purchasing IToris extensions and services. IToris takes no set up or annual fee for participating in the Partner program.
3. Connect to IToris Partnership API via a special [Magento module](#) available on our website for free.
4. Create new products on your website(s) and associate them with IToris's extensions.
5. Start earning money!

There are 3 extension's prices:

- IToris's original Price
- Partner Price (IToris's original price minus current partner's discount)
- Partner's Shop Price (the price Partners set for their customers)

Partner's initial minimal discount is 30%. It may increase up to 60% based on the Partner's monthly sales. Please see more details of the discounts here <http://www.itoris.com/discount-program.html>

The following extensions' licenses participate in the partner programs and are available for re-selling:

- Regular (commercial)
- Premium

Please see more information about license types here <http://www.itoris.com/magento-extensions-license.html>

Modules for the following Magento Editions are available for re-selling:

- Community
- Professional
- Enterprise

In addition to the modules, IToris provides services associated with them (professional installation and support). These services are eligible for participation in the partner program as well, available for re-selling and are provided by IToris on Partners customers' websites during the selected and agreed term. Installation can be provided by partners themselves as well. This can be selected in the account's settings and will be applied to all products. If partners select to provide installation themselves, then they will not be charged for the installation when their customers order the service.

### 1.2. Software Part's Overview

IToris provides API for partnership program. This API communicates with IToris server and manages partners' extensions, balance, statistics, purchase history and so on.

No special technical background is required to integrate this API; there is a special Magento module that will provide integration in minutes. Partners install this module (please see below) and connect it with API via the interface.

The integration will take several minutes only; please follow this Manual's instructions for setup.

## 2. Installation

### 2.1. System Requirements

The extension works on Magento Community Edition from 1.4.x and higher, Magento Professional Edition 1.7.x and higher, Magento Enterprise Edition 1.7.x. and higher.

The extension works with Apache 1.3.x and higher, PHP 5, Linux or IIS.

The extension's correct work is guaranteed with the following browsers:

- IE7+
- FireFox 4.x+
- Google Chrome 15.x+
- Safari 5.x+

The correct work with other Magento versions, other browsers and Apache/PHP versions is not guaranteed.

### 2.2. Installation

To install IToris Partnership module please use our special Installer. First of all, make sure Magento's Compilation is disabled (**System -> Tools -> Compilation**). You can recompile classes after Installer has been uploaded to your site.

Download Installer from this page <http://www.itoris.com/itoris-magento-installer.html> and un-pack to the root of your website. It will then appear in menu **System -> IToris extensions -> IToris Installer**.

In case you do not see the new menu area, clear Magento cache (**System -> Cache Management**) and re-check.

Find **IToris Partner API** module in the list of available modules and press **Install** icon.

The screenshot shows the Magento Admin Panel interface. At the top, there's a navigation bar with 'Magento Admin Panel' and a search bar. Below it, a menu contains 'Dashboard', 'Sales', 'Catalog', 'Mobile', 'Customers', 'Promotions', 'Newsletter', 'Help Desk', 'CMS', 'Reports', and 'System'. A message banner indicates a new version of the Homepage Product Slider is available. The main content area is titled 'ITORIS Extensions' and has two tabs: 'IToris Products' (selected) and 'IToris Templates'. Under 'Installed Products', three items are listed: 'IToris extensions Installer' (2.1.7 full), 'SmartFormer Gold' (1.2.1 full, with a note 'New version is available'), and 'Product Tabs Slider' (1.2.8 full, with a note 'New version is available'). Below this, the 'More IToris Products' section displays three more extensions: 'File Magus', '3D Tag Cloud (on JavaScript)', and 'Website Clocks', each with an 'Install' button and an 'Official page' link. A fourth extension, 'ITORIS Partner API' (1.0.5 dev), is highlighted with a red box and its 'Install' button is being clicked by a mouse cursor. Each extension card includes a description and a list of features.

Follow the wizard's steps and complete the installation. The module will be available in **System -> IToris extensions -> ITORIS Partner API**

This screenshot shows the 'System' menu in the Magento Admin Panel. The menu items include 'My Account', 'Notifications', 'IToris Extensions', 'Tools', 'Web Services', 'Design', 'Import/Export', and 'Manage Current'. The 'IToris Extensions' sub-menu is open, showing 'IToris Installer', 'ITORIS Partner API' (highlighted with a mouse cursor), 'File Magus', 'Product Tabs Slider', 'Product Gallery', and 'Customer Balance &'. The background shows the 'Dashboard' with a 'Choose Store View' dropdown set to 'All Store Views' and a 'Lifetime Sales' widget showing '\$2,699.99'.

In case you do not see the module there - please update Magento cache and re-check.

### 3. How to Use

#### 3.1. Connecting API and Account

##### 3.1.1. Credentials to Partner Portal

To activate the partnership please connect the installed Partnership module with IToris API and your account. To do it please open <http://www.itoris.com/partner.html> and click "API Configuration".

If you have purchased products from <http://www.itoris.com> before- please use the credentials that you have received. If not - please [contact us](#) and we will create new credentials for you.

### 3.1.2. Test Mode and Live Mode

There are two modes provided - test mode and live mode.

**Test mode** allows you testing the system without real payment/purchases. Please use it first to set the configuration as well as adjust customers' email template.

Then configure a test product on your website (or several products) and imitate the purchase, so that to see how information is displayed in your Partner Portal as well as what your customers will receive by email.

Work in test mode will only create test data in your account. No real licenses or customer accounts will be generated. No real payments will be taken by IToris.

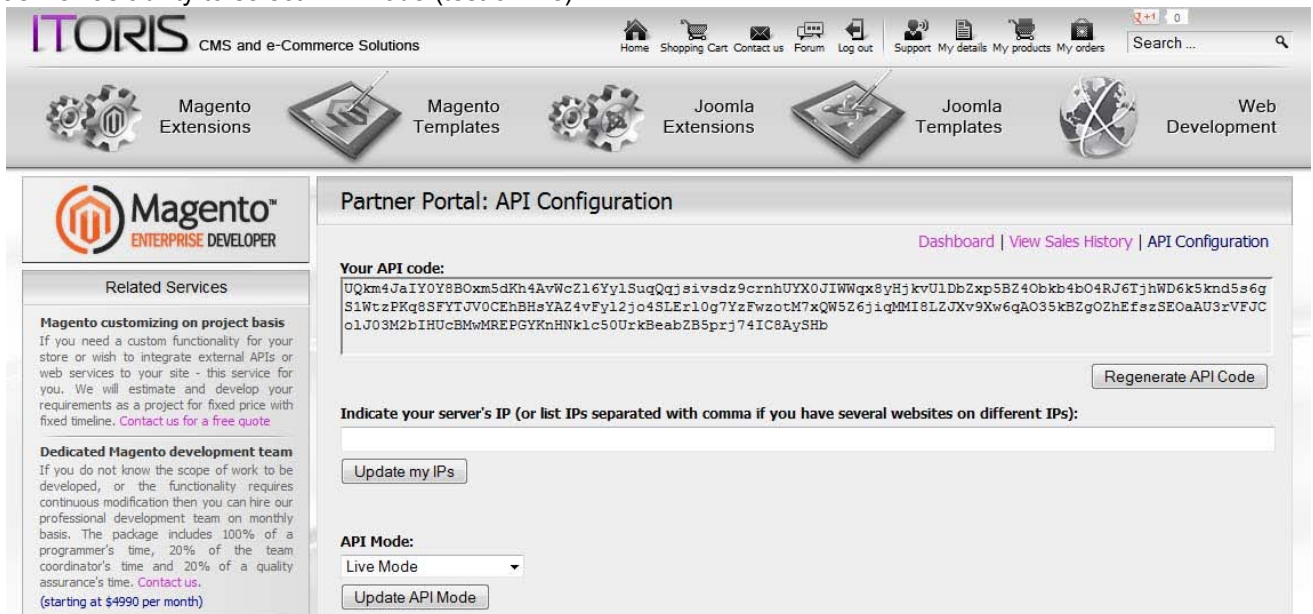
After all settings and testing have been completed, switch to **live mode** to start partnership.

### 3.1.3. API Configuration

After you login there is a new area **Partner**. Select it from the top menu.



Open **API Configuration** area. There you will have API code, ability to enter IP address(es) of your website(s) as well as ability to select API mode (test or live).



1. Copy API code, open ITORIS Partner API module and paste the code there. Save the changes. You will see a message on the top that says "API Connection Error: Server's IP doesn't match any listed in the configuration. Your server's IP is ...":



Global Record Search | Logged in as admin | Monday, May 13, 2013 | [Try Magento Go for Free](#) | [Log Out](#)

Dashboard | Sales | Catalog | Mobile | Customers | Promotions | Newsletter | CMS | Reports | **System** | [Get help for this page](#)

**Latest Message:** New version 1.0.4 of Homepage Product Slider is available. [Read details](#) | You have 1 notice unread message(s). [Go to messages inbox](#)

Current Configuration Scope: Default Config | [Manage Stores](#)

**API Connection Error:** Server's IP doesn't match any listed in the configuration. Your server's IP is 76.164.226.162

**Configuration** | [Save](#)

**API Configuration**

Enabled: Yes

Partner API Code: UQkm4JaIY0Y8BOxm5dKh4AvWcZ16Yj1SuqQqjsivsdz9crnhUYX0JIWwqx8yHjkvUIDbZp5BZ40bkb4b04RJ6TjhWD6k5knd5s6gS1WtzPkq8SFYTJVOC EhbHsYAZ4vFy12jo4SLEr10g7YzFwzotM7xQW5Z6j1qMMIBLZJXv9Xw6qAO35kBZgOZhfeszSEoaAU3rVFJCo1J03M2bIHUcBMwMREPGYKnHNk1c50UrkBeabZB5prj74IC8AySHb

Admin Email: sales@itoris.com

Installation service provider: Partner

2. You can copy your IP address from this message, or if you have several IPs indicate all of them and paste them to your Partner Portal (separated by commas). Press **Update my IPs** button to apply the changes.

ITORIS CMS and e-Commerce Solutions

Home | Shopping Cart | Contact us | Forum | Log out | Support | My details | My products | My orders | Search ...

Magento Extensions | Magento Templates | Joomla Extensions | Joomla Templates | Web Development

**IPs have been updated**

**Partner Portal: API Configuration** | [Dashboard](#) | [View Sales History](#) | [API Configuration](#)

**Your API code:**

UQkm4JaIY0Y8BOxm5dKh4AvWcZ16Yj1SuqQqjsivsdz9crnhUYX0JIWwqx8yHjkvUIDbZp5BZ40bkb4b04RJ6TjhWD6k5knd5s6gS1WtzPkq8SFYTJVOC EhbHsYAZ4vFy12jo4SLEr10g7YzFwzotM7xQW5Z6j1qMMIBLZJXv9Xw6qAO35kBZgOZhfeszSEoaAU3rVFJCo1J03M2bIHUcBMwMREPGYKnHNk1c50UrkBeabZB5prj74IC8AySHb

[Regenerate API Code](#)

**Indicate your server's IP (or list IPs separated with comma if you have several websites on different IPs):**

76.164.226.162

[Update my IPs](#)

**API Mode:**

Live Mode

[Update API Mode](#)

**Related Services**

**Magento customizing on project basis**  
If you need a custom functionality for your store or wish to integrate external APIs or web services to your site - this service for you. We will estimate and develop your requirements as a project for fixed price with fixed timeline. [Contact us for a free quote](#)

**Dedicated Magento development team**  
If you do not know the scope of work to be developed, or the functionality requires continuous modification then you can hire our professional development team on monthly basis. The package includes 100% of a programmer's time, 20% of the team coordinator's time and 20% of a quality assurance's time. [Contact us.](#) (starting at \$4990 per month)

**Design services for Magento**  
If you need a unique design or a logo, or even a ready template for your store use

3. Update the page of the Partnership module. Success message will appear.

Global Record Search | Logged in as admin | Monday, May 13, 2013 | Try Magento Go for Free | Log Out

Dashboard | Sales | Catalog | Mobile | Customers | Promotions | Newsletter | CMS | Reports | **System** | Get help for this page

Latest Message: New version 1.0.4 of Homepage Product Slider is available. [Read details](#) | You have 1 notice unread message(s). [Go to messages inbox](#)

Current Configuration Scope: Default Config | [Manage Stores](#)

**Configuration** [Save]

**API Configuration**

Enabled: Yes

Partner API Code: UQkm4JalY0Y8B0xm5dkh4AwWcZi6YylSuqQqjsivsdz9cmhUYX0JIWWqx8yHjvUIDbZxp5BZ4Obkb4bO4RJ6TjhWD6k5knd5s6gS1WtbPKq8SFYTJV0CEhBhsYAZ4vFyl2jo4SLERl0g7YzFwzotM7xQW5Z6jqMMl8LZJxv9Xw6qAO35kBgOZhfzsSEoaAU3rVFJCoLJ03M2biHucBmWmREPgyKHnKkc50UrkBeabZB5prj74IC8AySHb

Admin Email \*: sales@itoris.com

Installation service provider: Partner

The connection is now established.

### 3.1.4. Products (Modules) Configuration

To start re-selling Magento modules developed by IToris please add them on your website(s) as products. Add a new Magento product in a usual way - **Catalog -> Manage Products -> Add new Product**

Once you have set the configuration, there will be a special area on the products' pages in General Tab - **ITORIS Partner API Configuration**

Global Record Search | Logged in as admin | Monday, June 3, 2013 | Try Magento Go for Free | Log Out

Dashboard | Sales | **Catalog** | Mobile | Customers | Promotions | Newsletter | CMS | Reports | System | Get help for this page

Latest Message: New version 1.0.4 of Product & Price Visibility Rules is available. [Read details](#) | You have 9 notice unread message(s). [Go to messages inbox](#)

Choose Store View: Default Values

**Product Information**

- General
- Prices
- Purchase Rules
- Product and Price Visibility Rules
- Meta Information
- Images
- Description
- Design
- Recurring Profile
- Gift Options
- Inventory
- Websites
- Categories
- Related Products
- Up-sells
- Cross-sells
- Product Reviews
- Product Tags
- Customers Tagged Product
- Custom Options

**Sale Labels (Default)** [Back] [Reset] [Delete] [Duplicate] [Save] [Save and Continue Edit]

**General** [Create New Attribute]

Name \*: Sale Labels [STORE VIEW]

SKU \*: sl [GLOBAL]

Status \*: Enabled [WEBSITE]

Tax Class \*: None [STORE VIEW]

URL Key: sale-labels [GLOBAL]

Create Permanent Redirect for old URL

Visibility \*: Catalog, Search [STORE VIEW]

Set Product as New from Date: [GLOBAL]

Set Product as New to Date: [GLOBAL]

**ITORIS Partner API Configuration**

The Product is associated to the following ITORIS's extension: Sale Labels [Create Default Custom Options] Please click this button for new product

	Full Regular License		Premium License		Lite License	
	Orig Price	Partner Price	Orig Price	Partner Price	Orig Price	Partner Price
Magento Community	\$69.00	\$48.30	\$129.00	\$90.30	-	-
Magento Professional	\$169.00	\$118.30	\$229.00	\$160.30	-	-
Magento Enterprise	\$169.00	\$118.30	\$229.00	\$160.30	-	-

For instance, you have decided to add Sales Labels module as a new product. Populate general product's information (name, description, and so on). Then in the new area select this module from the drop-down.



You will see a table that will display prices for different license types as well as Magento Editions. More information about the licenses IToris provides can be found [here](#).

The following information is available for each Magento Edition (Community, Professional, Enterprise):

- **Full Regular License** - basic license of IToris. Partially encrypted, activates one “website” (in Magento configuration terms)
  - Original Price - default price, provided by IToris before any discounts applied
  - Partner Price - the price you receive as a partner based on your discount
  
- **Premium License** - license for customizations. Open-sourced module files, activates one Magento installation (including all its “websites”)
  - Original Price - default price, provided by IToris before any discounts applied
  - Partner Price - the price you receive as a partner based on your discount
  
- **Lite License** - available for some products only. Basic license with limitations. In case a module does not have this license, no information will be displayed in the cells.
  - Original Price - default price, provided by IToris before any discounts applied
  - Partner Price - the price you receive as a partner based on your discount

Partner price shows how much the partner pays for the module. Partners have ability to set their own prices for their customers (somewhere in between original and partner price usually).

Populate the rest of the product’s information (price, images, description, options, and so on) and save the product.

Create all other products the same way. This is up to you which modules you will sell on your website(s); you can add all or some modules only.

One more important area for the products is **Custom Options**.

**3.1.4.1. Custom Options**

When you create a module (product) there is a button **Create Default Custom Options**.



Pressing this button opens up Custom Options area of the product as well as creates default custom options.

Custom options for the modules provide ability to select Magento edition, license type as well as services associated with modules (professional installation and support).

Depending on personal preferences partners can leave all options or part of them only. Any option can be removed (for example, if a partner works only with Community Magento, and so on).

**Please Note!** In case you want to include an option to the product (module) - please make sure you use the default SKU of the option.

Partners change the prices for the options the way they want.

There is **Professional Installation** among the options. Please select in the module’s settings in API Configuration who provides the installation (you or IToris).

API Configuration

Enabled: Yes

Partner API Code: 2XjKoYQ8yeIDpTmu8E4GHwtO6xd3LdrP7PwtHwex487EvQ8m4DYCjFJq1Pzed4MwX5WcBvhxzPVuPXCRuqMFajgtmB7wJVGSJJVIEE8yDXLVggMSYmNzyEGXqAvjuQKbKggZkNU5IMJBRjoOy82WQU CqJlIBONsMRWzcdMmhOH6yLdTqOELPENtehprc9TAEU5byxef0NPKWGPJWLLqbcUMCaSzhVvcJPJWd5QQTLWLWSorR1rkdaJ8A3KMGf

Admin Email \*: sales@itoris.com

Installation service provider: Partner (selected), ITORIS, Partner

If you provide the service yourself, then IToris will not charge you when your customers select installation from the custom options. If IToris provides the service, then the payment will be taken from your balance when this service is ordered by your customer.

Magento Admin Panel | Global Record Search | Logged in as admin | Monday, June 3, 2013 | Try Magento Go for Free | Log Out

Dashboard | Sales | **Catalog** | Mobile | Customers | Promotions | Newsletter | CMS | Reports | System | Get help for this page

Latest Message: New version 1.0.4 of Product & Price Visibility Rules is available. Read details | You have 9 notice unread message(s). Go to messages inbox

**Sale Labels (Default)** | Back | Reset | Delete | Duplicate | Save | Save and Continue Edit

Choose Store View: Default Values

**Product Information**

- General
- Prices
- Purchase Rules
- Product and Price Visibility Rules
- Meta Information
- Images
- Description
- Design
- Recurring Profile
- Gift Options
- Inventory
- Websites
- Categories
- Related Products
- Up-sells
- Cross-sells
- Product Reviews
- Product Tags
- Customers Tagged Product
- Custom Options**
- Attachments
- Sale Labels

**Custom Options** | Add New Option

**Option 1:** Title: Magento Edition, Input Type: Drop-down, Is Required: Yes, Sort Order: 1

Title *	Price	Price Type	SKU	Sort Order
Community		Fixed	community	1
Professional	100.00	Fixed	professional	2
Enterprise	100.00	Fixed	enterprise	3

**Option 2:** Title: License Type, Input Type: Drop-down, Is Required: Yes, Sort Order: 2

Title *	Price	Price Type	SKU	Sort Order
Regular		Fixed	regular	1
Premium	60.00	Fixed	premium	2

**Option 3:** Title: Installation, Input Type: Checkbox, Is Required: No, Sort Order: 3

Title *	Price	Price Type	SKU	Sort Order
Installation	49.00	Fixed	install	1

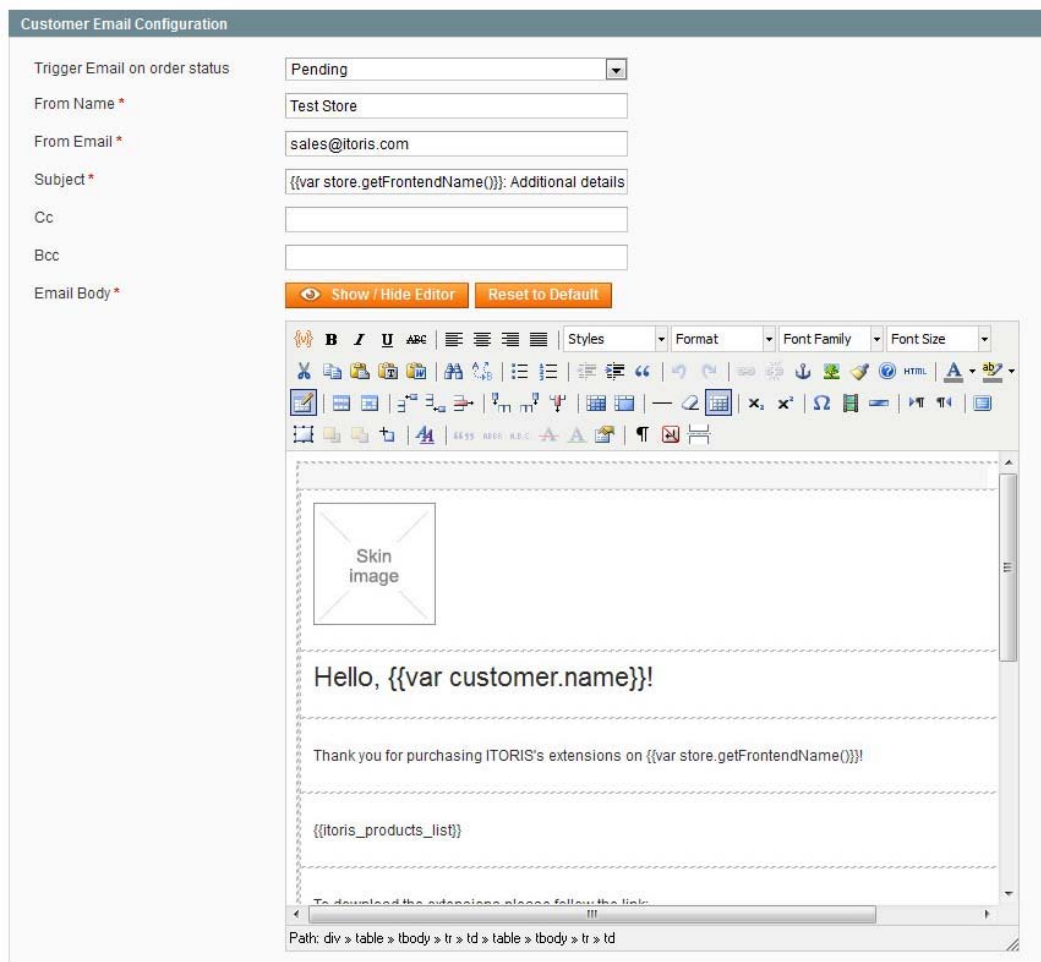
**Option 4:** Title: Support, Input Type: Drop-down, Is Required: No, Sort Order: 4

Title *	Price	Price Type	SKU	Sort Order
1 Month (included)		Fixed	support1m	1
3 Months	198.00	Fixed	support3m	2
6 Months	399.00	Fixed	support6m	3

3.1.5. Customer Email Template

When your customers purchase a module - they will receive a special email confirmation. For your convenience you can change the look of this email template directly in the configurations.

Please open **System → IToris extensions → ITORIS Partner API** and change the template the way you need.



- **Trigger email on order status** - select which status the order should receive for the email to be sent. By default **Pending** Magento status is selected (as soon as an order gets pending status - email is generated and sent).
- **From Name** - the name your customers will see when they receive the email
- **From Email** - the email address your customers will see when they receive the email
- **Subject** - subject of the email. Standard Magento variables are used in the default template
- **CC, BCC** - add administrator(s) email address if you wish them to receive a copy of this email
- **Email Body** - email's body has been pre-created for you. Please update it the way you need. Please note, this email contains important information your customers will need to install and use the module(s) they have purchased. The following special variables are used:

**{{itoris\_products\_list}}** - this variable will be substituted with the module's name as well as license key. Please make sure you always include it in the customer email.

**{{itoris\_customer\_credentials\_username}}** - this is the username your customer receives to login to <http://www.itoris.com>. This username is used to gain access to the account (to manage license keys) as well as support service.

**{{itoris\_customer\_credentials\_password}}** - this is the password your customer receives to login to <http://www.itoris.com>. This password is used to gain access to the account (to manage license keys) as well as support service.

**{{itoris\_support\_expiration}}** - free support is provided for 1 month starting from the date of the purchase. After that support can be renewed at additional charge. This is the date till which access to support stays active.

{{itoris\_order\_number}} - order number in your Partner Portal.

If you have changed something by mistake in the template and want to return its default look - please press **Reset to Default** button.

3.1.6. Balance

To start the partnership please put the initial amount on your IToris balance. This is not a set up fee; this amount will be used for your future purchases. To do this please enter the amount you want to add to your balance and press Top Up button in **Partner Portal**. By default there is \$500.

The screenshot shows the IToris Partner Portal Dashboard. At the top, there is a navigation bar with 'ITORIS CMS and e-Commerce Solutions' and various utility icons. Below this is a secondary navigation bar with categories like 'Magento Extensions', 'Magento Templates', 'Joomla Extensions', 'Joomla Templates', and 'Web Development'. The main content area is titled 'Partner Portal: Dashboard' and includes a 'Statistics Summary' table with columns for Balance, Investment, Orig Sales, Sales, Savings, Refunds, Fees, and Discount. The 'Balance' value is \$500.00. A 'Top Up Your Balance' section is highlighted with a red box, containing a text input field with '500' and a 'Top Up' button. Below this is a 'Recent 20 Transactions' table which currently shows 'No transactions found'.

Your current balance will be displayed in Partner Portal in Dashboard.

This screenshot is identical to the one above, but the 'Balance' value of '\$500.00' in the 'Statistics Summary' table is highlighted with a red box. The 'Top Up Your Balance' section is no longer highlighted.

When your customers purchase module from your stores, you charge them and IToris charges you, and the payment is deducted from this balance.

**For example**, you have a 30% discount. One of your customers purchases Pending Registration module, Community Edition, regular license.

IToris's regular cost of the module is \$69

Your discounted cost = \$69-30% = \$48.3

Module's price on your store for your customers is \$65



You charge your customer \$65 (checkout is applied directly on your store). IToris charges you \$48.3 (this amount is deducted from your balance).

Please make sure your balance stays positive, as otherwise when your customers purchase modules from your stores the purchases will not pass. You will receive email notifications when the balance is low.

The minimal top-up amount to be put on your balance is \$500.

## 3.2. Partner Portal

To open Partner Portal please login to <http://www.itoris.com> and select Partnership from the top menu. There you will see all your partnership details, statistics as well as manage the purchases.

**Partner Portal: Dashboard**

Dashboard | [View Sales History](#) | [API Configuration](#)

**Statistics Summary**

Balance	Investment	Orig Sales	Sales	Savings	Refunds	Fees	Discount
\$241.50	\$500.00	\$701.00	\$490.70	\$210.30	\$242.20	\$10.00	\$30%

**Top Up Your Balance**

Enter the amount in US dollars you want to put on your Partner's Balance (minimum \$500.00):

**Recent 20 Transactions**

Order ID	Date-Time	Customer	Amount	Balance	Comment
BMH44029B	2013-05-13 16:38:14	Lane Jefferson	-\$151.90	\$241.50	
IS168837O	2013-05-13 16:36:50	Jane Smith	-\$10.00	\$393.40	Refund fee applied
IS168837O	2013-05-13 16:36:50	Jane Smith	\$242.20	\$403.40	Refund issued
IS168837O	2013-05-13 16:17:21	Jane Smith	-\$242.20	\$161.20	
BAW95083T	2013-05-13 16:15:10	John Doe	-\$96.60	\$403.40	

Partner Portal has 3 areas:

- Dashboard
- View Sales History
- API Configuration

**Dashboard** is the area where you can see your statistics' summary, top up your balance as well as see the recent purchase history of your customers.

**View Sales History** - in this area you can see the detailed history of your customers' purchases.

**API Configuration** - in this area you can configure and set connection between your website(s) and Partnership API. Please [see more information here](#).

### 3.2.1. Dashboard

Dashboard provides general information of your partnership as well as allows you to put additional amount on your balance as well as displays the most recent purchases of your customers.



**Partner Portal: Dashboard**

Dashboard | [View Sales History](#) | [API Configuration](#)

**Statistics Summary**

Balance ?	Investment ?	Orig Sales ?	Sales ?	Savings ?	Refunds ?	Fees ?	Discount ?
\$241.50	\$500.00	\$701.00	\$490.70	\$210.30	\$242.20	\$10.00	\$30%

**Top Up Your Balance**

Enter the amount in US dollars you want to put on your Partner's Balance (minimum \$500.00):

500

**Recent 20 Transactions**

Order ID	Date-Time	Customer	Amount	Balance	Comment
BMH44029B	2013-05-13 16:38:14	Lane Jefferson	\$-151.90	\$241.50	
ISI68837O	2013-05-13 16:36:50	Jane Smith	\$-10.00	\$393.40	Refund fee applied
ISI68837O	2013-05-13 16:36:50	Jane Smith	\$242.20	\$403.40	Refund issued
ISI68837O	2013-05-13 16:17:21	Jane Smith	\$-242.20	\$161.20	
BAW95083T	2013-05-13 16:15:10	John Doe	\$-96.60	\$403.40	

### 3.2.2. Statistics Summary

Here you can see the mutual settlements between you and IToris. If you put your mouse over the question marks, you will see explanations of the statistics' values. The following information is available:

**Partner Portal: Dashboard**

Dashboard | [View Sales History](#) | [API Configuration](#)

**Statistics Summary**

Balance ?	Investment ?	Orig Sales ?	Sales ?	Savings ?	Refunds ?	Fees ?	Discount ?
\$241.50	\$500.00	\$701.00	\$490.70	\$210.30	\$242.20	\$10.00	\$30%

**Top Up Your Balance**

Enter the amount in US dollars you want to put on your Partner's Balance (minimum \$500.00):

500

**Recent 20 Transactions**

Order ID	Date-Time	Customer	Amount	Balance	Comment
BMH44029B	2013-05-13 16:38:14	Lane Jefferson	\$-151.90	\$241.50	
ISI68837O	2013-05-13 16:36:50	Jane Smith	\$-10.00	\$393.40	Refund fee applied
ISI68837O	2013-05-13 16:36:50	Jane Smith	\$242.20	\$403.40	Refund issued
ISI68837O	2013-05-13 16:17:21	Jane Smith	\$-242.20	\$161.20	
BAW95083T	2013-05-13 16:15:10	John Doe	\$-96.60	\$403.40	

- **Balance** - your current balance available for purchases in US dollars. Please [see more information here](#)
- **Investment** - this is the total amount you have put on your balance during your partnership. Part of this amount can be spent on the modules already.

- Orig Sales - the total cost of all products and services you have purchased from IToris (and sold to your customers). This amount shows the default price of IToris, the price you would have paid if you were a regular customer.
- Sales - the total cost of all products and services you have purchased from IToris (and sold to your customers). This amount shows the real price you pay as a partner.
- Savings - the difference between Sales and Original Sales, the amount you have sales as IToris partner.
- Refunds - the amount of refunds you have made for your customers.
- Fees - the amount of all fees taken from your balance. Currently fees are taken for refunds only.
- Discount - your current discount (percentage).

### 3.2.3. View Sales History

This area displays the detailed history of the purchases your customers have made.

**Partner Portal: Sales History**

Dashboard | View Sales History | API Configuration **LIVE Mode**

Orders

Search Orders by Order #, Customer Name or Email:  Search Reset

Orders found: 3 Pages: first < 1 > last Orders per page: 10

ID	Date-Time	Customer	Products	Orig Price	Partner Price	Status
BMH44029B	2013-05-13 16:38:14	Lane Jefferson lane@jefferson.ca	Events Manager for Magento Community Edition QTY: 1, Support: 1 month(s) Countdown Anywhere for Magento Community Edition QTY: 1, Installs: 1, Support: 1 month(s)	\$217.00	\$151.90 (30% OFF)	Approved
ISI68837O	2013-05-13 16:17:21	Jane Smith jane@smith.com	Countdown Anywhere for Magento Community Edition QTY: 1, Installs: 1, Support: 3 month(s)	\$346.00	\$242.20 (30% OFF)	Refunded
BAW95083T	2013-05-13 16:15:10	John Doe john@doe.com	Events Manager for Magento Community Edition QTY: 2, Support: 1 month(s)	\$138.00	\$96.60 (30% OFF)	Approved

There is a list of all orders with search and filter on the top for a convenient management. You can click an order to open it up and view/manage its details.

In the list of orders you will see:

- Order ID - this is an ID generated by Partnership API, please use it for communications with IToris
- Date-time - date and time the purchase has been made
- Customer - full name and email of the customer
- Product - name of the purchased module(s)
- Original Price - module(s) price set by IToris
- Partner Price - partner's discounted price (percentage of discount is shown in brackets)
- Status - there can be 4 statuses: **approved** (order has been approved), **declined** (order has not passed successfully), **partially refunded** (only some products/services in the order have been refunded), **refunded** (full order has been refunded)

#### 3.2.3.1. View or Manage Orders

To view/manage an order click its ID to open it up.

ITORIS

CMS and e-Commerce Solutions

Home Shopping Cart Contact us Forum Log out Support My details My products My orders

Search ...

Magento Extensions

Magento Templates

Joomla Extensions

Joomla Templates

Web Development

**Related Services**

**Magento customizing on project basis**  
If you need a custom functionality for your store or wish to integrate external APIs or web services to your site - this service for you. We will estimate and develop your requirements as a project for fixed price with fixed timeline. [Contact us for a free quote](#)

**Dedicated Magento development team**  
If you do not know the scope of work to be developed, or the functionality requires continuous modification then you can hire our professional development team on monthly basis. The package includes 100% of a programmer's time, 20% of the team coordinator's time and 20% of a quality assurance's time. [Contact us.](#)  
(starting at \$4990 per month)

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If you need a unique design or a logo, or even a ready template for your store we offer you our flexible design services. [Contact for quote.](#)  
(unique design creation starting at \$799)  
(logo creation starting at \$299)  
(template slicing starting at \$1299)

Partner Portal: Order #BMH44029B

[Dashboard](#) | [View Sales History](#) | [API Configuration](#)

**Order summary**

Order #	Status	Original Order Total	Partner Order Total	Discount	Savings
BMH44029B (Refund Order)	Approved	\$217.00	\$151.90	30%	\$65.10

Customer Name	Customer Email	Store Name	Store URL
Lane Jefferson	lane@jefferson.ca	Default	<a href="http://projects.itoris.com/magento170/">http://projects.itoris.com/magento170/</a>

**Products in order**

**Events Manager for Magento Community Edition**  
Quantity: 1 \* \$69.00 = \$69.00 - 30% = \$48.30  
Support: 1 month(s)  
License key1: 4W4Z-52L2-4SRQ-OSXV-N20N (Refund license)

**Countdown Anywhere for Magento Community Edition**  
Quantity: 1 \* \$99.00 = \$99.00 - 30% = \$69.30  
Pro Installs: 1 \* \$49.00 = \$49.00 - 30% = \$34.30  
Support: 1 month(s)  
License key1: 790C-71Y7-0V82-JHR0-RQH1 (Refund license)

**Support in order**  
Term: 1 month(s)

There you will see all order details - information about the customer, prices, discounts order number and the store where the purchase has been made.

Below there is a list of all products (modules and services) that are included in the order.

In case your customer asks for a refund, you can make it from this page. There can be full or partial refund made. IToris charges you \$10 (refund fee) for each refund. Please [see more details here](#).

### 3.2.4. API Configuration

API Configuration is the area where you connect Partner API with your website(s) via IToris Partner API module. For more information about the setting and configuration [please see this chapter](#).

## 3.3. Modules' purchases

### 3.3.1. Overview

In general, the procedure of purchasing is applied in the following way:

Your customer selects a module or several products (modules) they are interested in. You can add services associated with the modules (professional installation, additional support) as custom options or configure them another way on the product page if you wish. You set the prices you consider appropriate for both modules and the services.

Once the order has been formed - customers go through a standard Magento checkout procedure and pay for the order directly on your website(s). Your website charges them in a regular way and in accordance with your configuration and settings.

During the purchase, a request is sent to IToris Partner API. While you charge your customer for the order, money is taken from your balance at IToris. You charge your customer based on the price set on your website, IToris changes your account based on the discounted price you have.



**For example**, you have a 30% discount. One of your customers purchases Pending Registration module, Community Edition, regular license.

IToris's regular cost of the module is \$69

Your discounted cost = \$69-30% = \$48.3

Module's price on your store for your customers is \$65

You charge your customer \$65 (checkout is applied directly on your store). IToris charges you \$48.3 (this amount is deducted from your balance).

### 3.3.2. Discount

Initial discount for partners is 30% from the regular IToris prices. You can see your current discount in **Partner Portal in Dashboard**.

The screenshot shows the IToris Partner Portal Dashboard. At the top, there is a navigation bar with icons for Home, Shopping Cart, Contact us, Forum, Log out, Support, My details, My products, and My orders. Below this is a secondary navigation bar with categories: Magento Extensions, Magento Templates, Joomla Extensions, Joomla Templates, and Web Development. The main content area is titled "Partner Portal: Dashboard" and includes a "Statistics Summary" table. The "Discount" column in this table is highlighted with a red box and shows a value of 30%. Below the statistics, there is a "Top Up Your Balance" section with a form to enter an amount and a "Recent 20 Transactions" table.

Balance	Investment	Orig Sales	Sales	Savings	Refunds	Fees	Discount
\$241.50	\$500.00	\$701.00	\$490.70	\$210.30	\$242.20	\$10.00	30%

Order ID	Date-Time	Customer	Amount	Balance	Comment
BMH44029B	2013-05-13 16:38:14	Lane Jefferson	\$-151.90	\$241.50	
ISI68837O	2013-05-13 16:36:50	Jane Smith	\$-10.00	\$393.40	Refund fee applied
ISI68837O	2013-05-13 16:36:50	Jane Smith	\$242.20	\$403.40	Refund issued
ISI68837O	2013-05-13 16:17:21	Jane Smith	\$-242.20	\$161.20	
BAW95083T	2013-05-13 16:15:10	John Doe	\$-96.60	\$403.40	

Further discounts are calculated based on the total payment you have made to IToris during the previous 31 day.

For more information about discounts' percentage please [check this page](#). Check **Partner Discounts** column there.

**For example**, during the previous 31 days the total amount deducted from your balance is \$2,300 (this is the total payment you have made to IToris, not the one your customers made to you).

Your discount then becomes 35%.

Every day the discount will be re-calculated based on the total for the previous 31 day.

### 3.3.3. License Key Management

After the purchase your customers will receive license key(s) in the confirmation email. Depending on the selected license type, these license keys activate either one "website" (in Magento configuration terms) including all its stores/storeviews, even if they have different domain names - **regular license**, or one Magento installation, including all its "websites", stores/storeviews - **premium license**.

In addition, the same license can activate an unlimited number of sub-domains of a special format for development/testing. Please [see all available formats here](#). Localhosts can be named the same way.

In case a license should be transferred to another "website" or installation - together with the license customers will receive credentials to <http://www.itoris.com>. There they can go to My Products, find license key(s) and reset them. After that the licenses can be used anew on another "website" or installation.

The screenshot shows the ITORIS website interface. At the top, there is a navigation bar with the ITORIS logo and the text "CMS and e-Commerce Solutions". Below this, there are several menu items: Home, Shopping Cart, Contact us, Forum, Log out, Support, My details, My products, and My orders. A search bar is also present. The main content area is divided into several sections. On the left, there are three product listings: "Customer Menu Builder", "CMS Display Rules", and "Product & Price Visibility Rules". The central part of the page features a large banner for "Magento Extensions" and "Magento Connect". The banner includes text describing the benefits of ITORIS extensions, such as being easy to recognize, having a modern interface, simple installation, and easy updates. Below the banner, there is a section titled "Featured Magento Extensions" which lists "SmartFormer Gold" and "File Magus". To the right of this section is a "My Extensions" section, which displays a table of installed extensions. The table has two columns: "License Key" and "Base URL associated". The first row shows a license key "EE1L-7TW4-6YPE-H3WL-19WD" and a base URL "http[s]://[www.]projects.itoris.com/magento162". The second row shows a license key "878I-2A5X-6E56-24X8-44U8" and a base URL "Not Associated yet". A "Reset Key" button is visible next to the second row.

License Key	Base URL associated
EE1L-7TW4-6YPE-H3WL-19WD	http[s]://[www.]projects.itoris.com/magento162
878I-2A5X-6E56-24X8-44U8	Not Associated yet

You can find all your customers' license keys in **Partner Portal**. Select "*View Sales History*" and use search to find the order by #, customer name or email.

Open the order - there you can see the license key, order status and details.



**Partner Portal: Order #BMH44029B**

Dashboard | View Sales History | API Configuration

**Order summary**

Order #	Status	Original Order Total	Partner Order Total	Discount	Savings
BMH44029B (Refund Order)	Approved	\$217.00	\$151.90	30%	\$65.10

Customer Name	Customer Email	Store Name	Store URL
Lane Jefferson	lane@jefferson.ca	Default	http://projects.itoris.com/magento170/

**Products in order**

**Events Manager for Magento Community Edition**  
 Quantity: 1 \* \$69.00 = \$69.00 - 30% = \$48.30  
 Support: 1 month(s)  
 License key1: 4W4Z-52L2-4SRQ-OSXV-N20N (Refund license)

**Countdown Anywhere for Magento Community Edition**  
 Quantity: 1 \* \$99.00 = \$99.00 - 30% = \$69.30  
 Pro Installs: 1 \* \$49.00 = \$49.00 - 30% = \$34.30  
 Support: 1 month(s)  
 License key1: 790C-71Y7-0V82-JHR0-RQH1 (Refund license)

**Support in order**  
 Term: 1 month(s)

### 3.3.4. Support

IToris provides technical support for the partners' customers. Support is provided for free for 1 month starting from the date of the purchase.

Then support can be prolonged at additional cost (minimal support period to be purchased is 1 month).

Support is provided via Support Desk. Customers submit support tickets; technical specialists from IToris reply them. To get access to Support Desk your customers should login to <http://www.itoris.com> and select Support from the top menu. Credentials to login there are sent in the confirmation email together with the license key.

**Support Area**

You membership expires on 13 Jun, 2013

**My Tickets**

Search Tickets:    Filter: All available Results per page: 10

Updated	Status	Product	Title
Page 1 of 1. Go to: 1			

Renew your Support Membership: 1 Month - \$99.00

There are some limitations applied - any conflicts of the modules with other 3<sup>rd</sup>-party extensions are not considered to be support cases. Only full compatibility between IToris's extensions and with 'pure' Magento is guaranteed.

3.3.5. Refunds

All refunds are handled by the Partner. If your customers ask for a partial or full refund - refund your Magento order first (i.e. return money to the customer) and then cancel the order in the Partner Portal.

Please login to **Partner Portal** and open "View Sales History". Find the order there and open it.

There is ability to make a full or partial refund on the order details' page. To make a full refund please use the link [Refund order](#) in **Order #**.

The screenshot shows the ITORIS Partner Portal interface. At the top, there is a navigation bar with icons for Home, Shopping Cart, Contact us, Forum, Log out, Support, My details, My products, and My orders. Below this is a secondary navigation bar with categories: Magento Extensions, Magento Templates, Joomla Extensions, Joomla Templates, and Web Development. The main content area is titled "Partner Portal: Order #BMH44029B" and includes a breadcrumb trail: Dashboard | View Sales History | API Configuration. The "Order summary" section contains a table with the following data:

Order #	Status	Original Order Total	Partner Order Total	Discount	Savings
BMH44029B (Refund Order)	Approved	\$217.00	\$151.90	30%	\$65.10

Below the table, there are fields for Customer Name (Lane Jefferson), Customer Email (lane@jefferson.ca), Store Name (Default), and Store URL (http://projects.itoris.com/magento170/). The "Products in order" section lists two items: "Events Manager for Magento Community Edition" and "Countdown Anywhere for Magento Community Edition", each with quantity, price, discount, and support information. The "Support in order" section shows a term of 1 month(s).

In case a partial refund is needed - please find the product(s) to be refunded below and use [Refund](#) links near them.

ITORIS CMS and e-Commerce Solutions

Home Shopping Cart Contact us Forum Log out Support My details My products My orders Search ...

Magento Extensions
 Magento Templates
 Joomla Extensions
 Joomla Templates
 Web Development

**Related Services**

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(unique design creation starting at \$799)  
(logo creation starting at \$299)  
(template slicing starting at \$1299)

Partner Portal: Order #BMH44029B

[Dashboard](#) | [View Sales History](#) | [API Configuration](#)

**Order summary**

Order #	Status	Original Order Total	Partner Order Total	Discount	Savings
BMH44029B (Refund Order)	Approved	\$217.00	\$151.90	30%	\$65.10
Customer Name	Customer Email	Store Name	Store URL		
Lane Jefferson	lane@jefferson.ca	Default	http://projects.itoris.com/magento170/		

**Products in order**

**Events Manager for Magento Community Edition**  
Quantity: 1 \* \$69.00 = \$69.00 - 30% = \$48.30  
Support: 1 month(s)  
License key1: 4W4Z-52L2-4SRQ-OSXV-N20N (Refund license)

**Countdown Anywhere for Magento Community Edition**  
Quantity: 1 \* \$99.00 = \$99.00 - 30% = \$69.30  
Pro Installs: 1 \* \$49.00 = \$49.00 - 30% = \$34.30  
Support: 1 month(s)  
License key1: 790C-71Y7-0V82-JHR0-RQH1 (Refund license)

**Support in order**

Term: 1 month(s)

When a payment is refunded, you return it to your customer and IToris returns your payment back to your balance. Please note, there is a fee applied for each refund, both full and partial. The fee is fixed and equals to \$10. You can see all your refunds and fees in **Partner Portal** in *Dashboard*.

ITORIS CMS and e-Commerce Solutions

Home Shopping Cart Contact us Forum Log out Support My details My products My orders Search ...

Magento Extensions
 Magento Templates
 Joomla Extensions
 Joomla Templates
 Web Development

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(logo creation starting at \$299)  
(template slicing starting at \$1299)

Partner Portal: Dashboard

[Dashboard](#) | [View Sales History](#) | [API Configuration](#)

**Statistics Summary**

Balance	Investment	Orig Sales	Sales	Savings	Refunds	Fees	Discount
\$241.50	\$500.00	\$701.00	\$490.70	\$210.30	\$242.20	\$10.00	30%

**Top Up Your Balance**

Enter the amount in US dollars you want to put on your Partner's Balance (minimum \$500.00):

**Recent 20 Transactions**

Order ID	Date-Time	Customer	Amount	Balance	Comment
BMH44029B	2013-05-13 16:38:14	Lane Jefferson	-\$151.90	\$241.50	
IS1688370	2013-05-13 16:36:50	Jane Smith	-\$10.00	\$393.40	Refund fee applied
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